

POOLTEC-PRO FAQ

MANAGE AND CONTROL THE POOL BY YOUR SMARTPHONE OR YOUR PC/TABLET.

REGISTER ON www.pooltec-pro.com AND DOWNLOAD THE Android/iOS APP:



NEW USER REGISTRATION

Click on **Register as costumer**

Fill in all the fields (username, password, e-mail) and then click on **Register**

New Customer Registration

	Username	*
	Password	*
	Confirm Password	*
	E-Mail	*
	Confirm E-mail	*

* Fields Required

Register

Step 1 Completed

Dear customer,
A code has been sent to your e-mail address. Please follow the instructions in the e-mail to continue the registration process.
If you have not received an e-mail, please check your spam folder.

Wait for the confirmation email sent by postmaster@pooltec-pro.com (check the SPAM folder).

MICRODOS - VERIFICATION CODE

Microdos <postmaster@pooltec-pro.com>

Dear ,

Welcome in Microdos.

Please click on the following link in order to continue with the registration.

www.pooltec-pro.com//home_activation.php?registrationCode=

To continue registration, click on the link.

Fill in all the fields (name, address, etc.), accept the terms and then click on **Register**.

Customer Registration - Final Step

	Name	*
	Address	*
	Zip Code	*
	City	*
	Afghanistan	▼
	Telephone	*

The field below is a not-mandatory field. If filled in, you accept the terms of use.

	Installer Code	
---	----------------	--

* Fields Required

I accept [terms of use and privacy policy](#).

Register

NEW DEVICE REGISTRATION

Login to the site by entering your username and password.

Click on **DEVICES** and then on **ADD NEW DEVICE**.

Fill in all fields:

Idn: enter the alphanumeric code reported in **DEVICE INFO** (see page **Errore. Il segnalibro non è definito.**).

Alias: choose a name to assign to the device.

Serial: enter the numeric code S/N shown on the label.

Alarm Mail: necessary to receive notifications in real time about any alarms in progress

Subsequent data is required only for the purpose of geolocation, to allow the installer to locate the device more quickly.

The screenshot displays the MICRODOS Pooltec Pro web application. The top navigation bar includes links for Home, Devices, Account, Manual, FAQ, Contact, Terms & Privacy, and Logout. A 'Welcome' notification is visible in the top right corner. The main content area features a 'Discover' section on the left with a search filter, and a central 'DEVICE' form titled 'Please insert your new device's data'. The form contains several input fields: Idn, Alias, Serial, Alarm Mail, Alarm Mail 2, Country (dropdown), City, Address, Street Number, and Zipcode. A 'Cancel' button is located at the bottom of the form. On the right side of the page, there is a blue button labeled 'ADD NEW DEVICE' with a yellow arrow pointing to it. The footer contains the MICRODOS logo and contact information for the company, including VAT number, address, email, and telephone number.

MICRODOS
Pooltec Pro

Welcome

Home Devices Account Manual FAQ Contact Terms & Privacy Logout

Discover t

Filter...

DEVICE
Please insert your new device's data

Idn idn
Alias alias
Serial serial

Next information allows emails alarms and device geolocation

Alarm Mail Alarm Email
Alarm Mail 2 Second Alarm Email

Country
City City
Address Address
Street Number Street Number
Zipcode zip code

Cancel

MICRODOS
Oxy
Pooltec
ADD NEW DEVICE

MICRODOS
Diving systems

Company
VAT Number
Address
Email
Telephone

Microdos Srl
00989430574
Via Maselli del Lavoro, 5 - 02100 Rieti
info@microdos.it
+39 0746 229064